



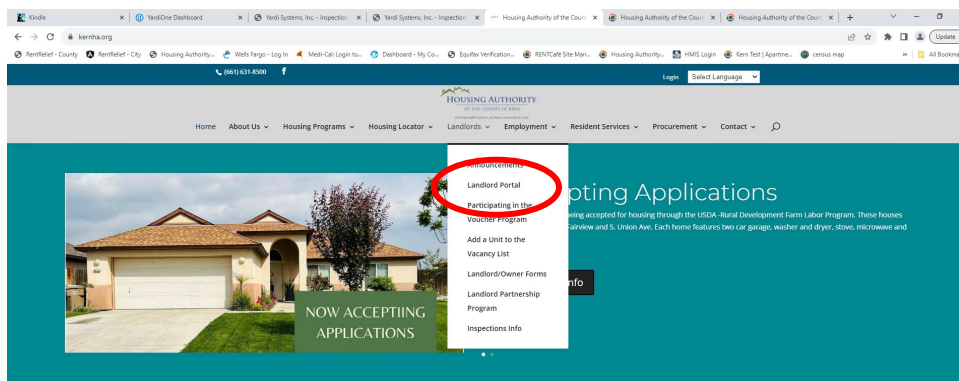
HOUSING AUTHORITY

OF THE COUNTY OF KERN

Creating brighter futures...one home, one family at a time

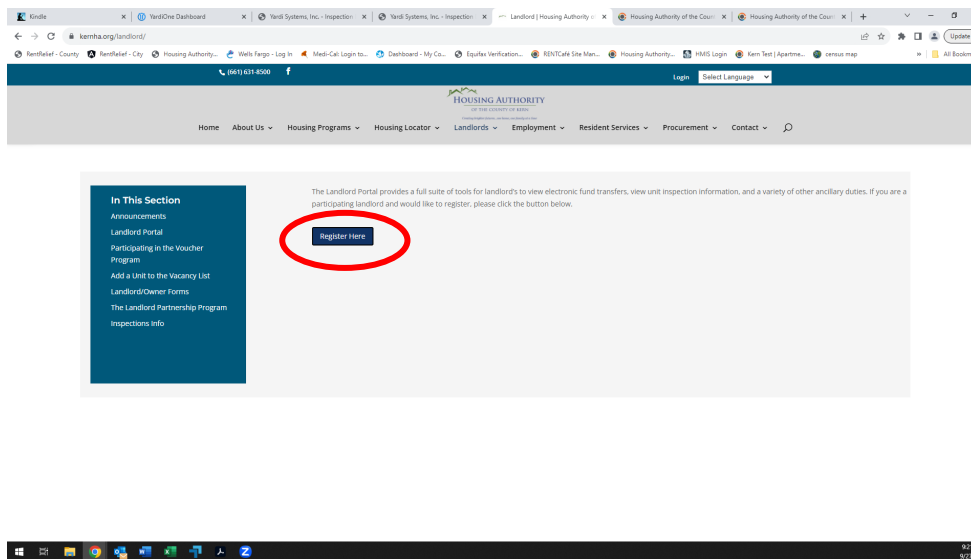
Rent Café Landlord Portal User Guide

Visit kernha.org and click on “landlords” then select “Landlord Portal”

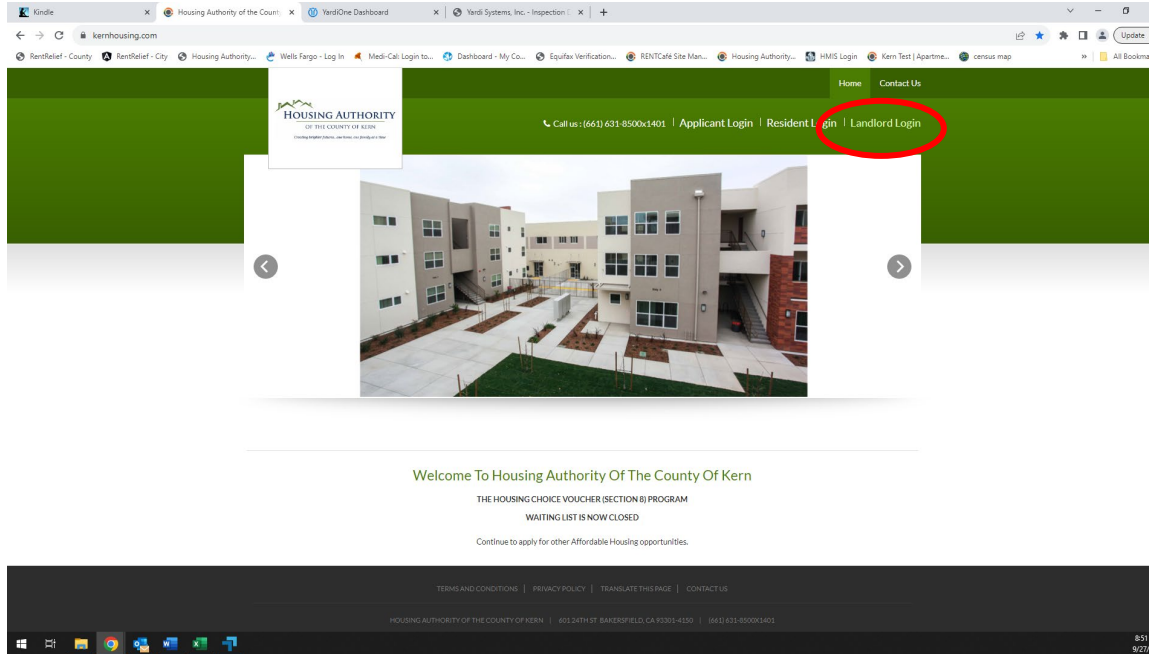


Key Services

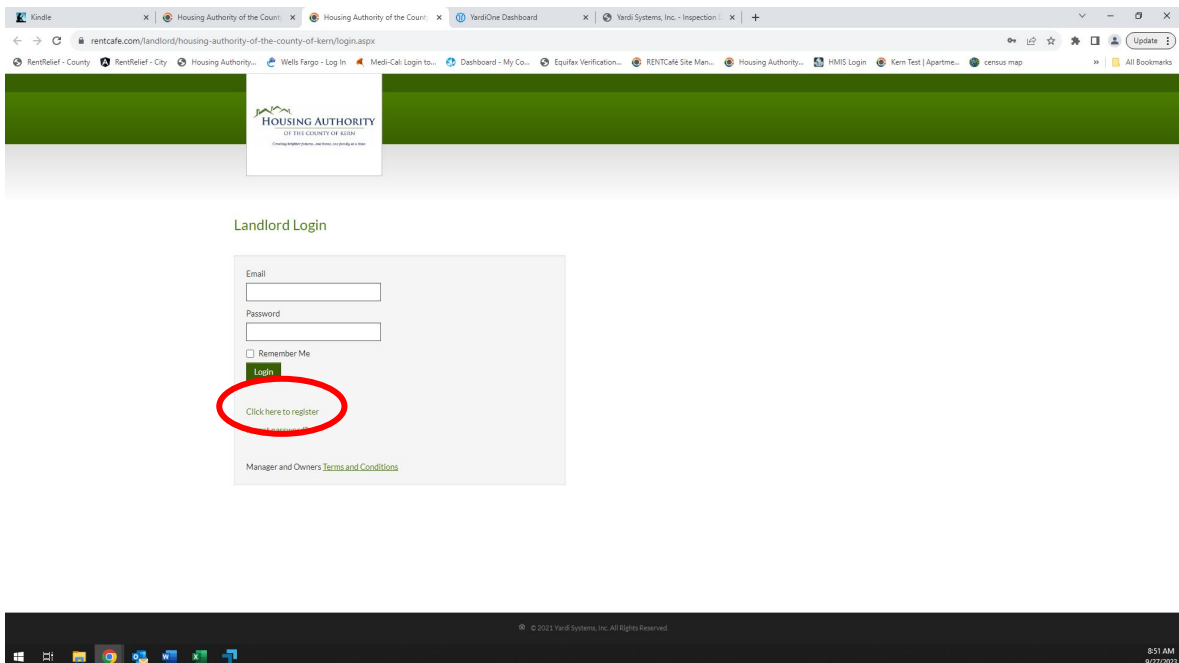
Click on “Register Now”



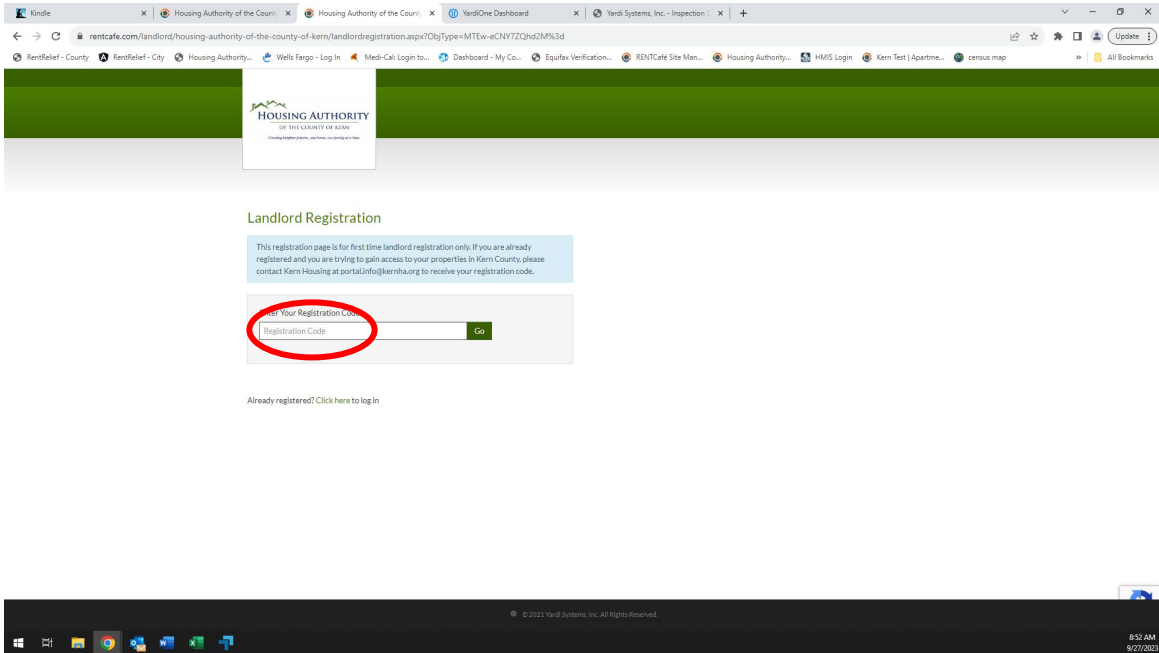
Click “Landlord Login” (upper right-hand corner)



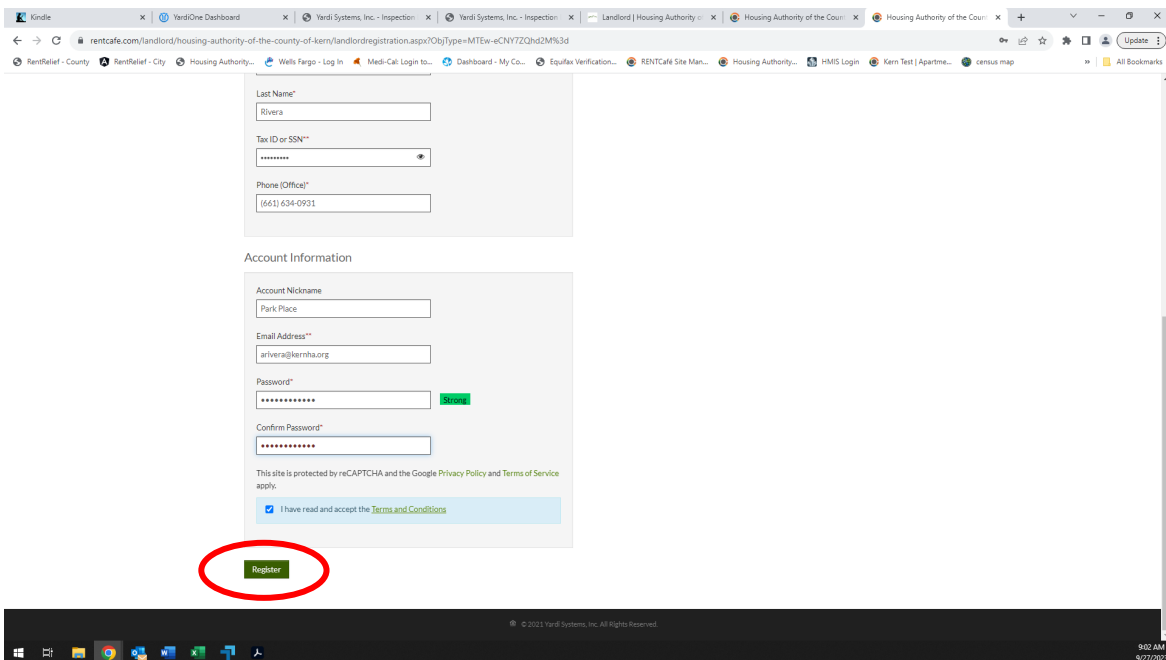
Click on the “Click Here to Register” link at the bottom of the page



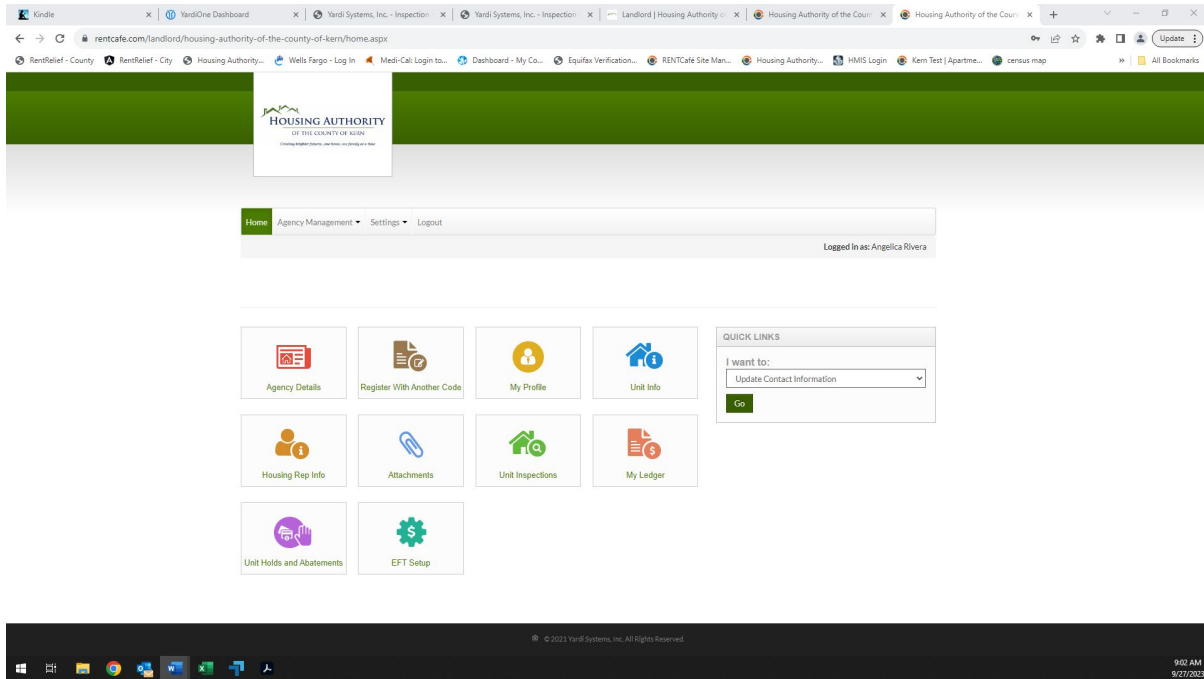
Enter your Registration Code. If you do not have this code email portal.info@kernha.org to obtain it.



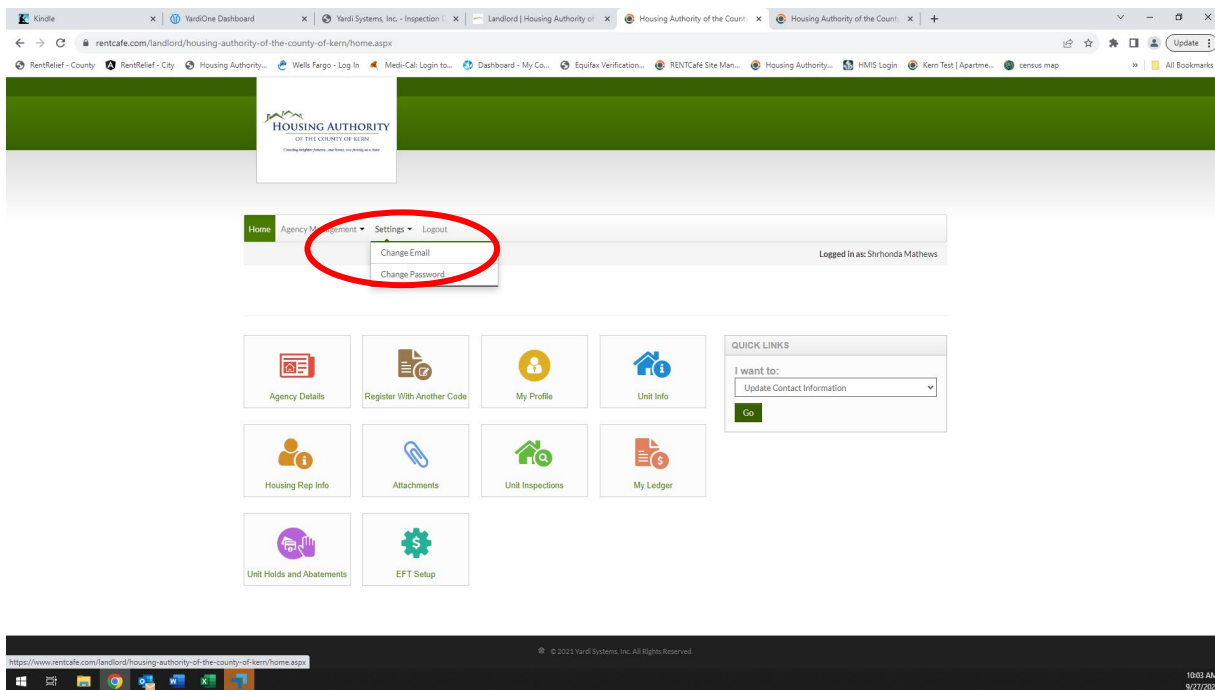
Enter your personal details then click “Register”



You now have on demand access to your account



To update your email address, click on “Settings” then “Change Email”



Housing Authority of the County of Kern
601 24th Street • Bakersfield, CA 93301 • 661-631-8500
hcv.kernha.org • kernha.org • kernhousing.com



Then enter in your new email and click “Update Email Address”

The screenshot shows a web browser window with the URL `rentcafe.com/landlord/housing-authority-of-the-county-of-kern/changeemail.aspx`. The page header features the Housing Authority of the County of Kern logo and navigation links: Home, Agency Management, Settings (highlighted), and Logout. A user is logged in as Shrhonda Mathews. The main content area is titled "Change Email" and includes a pink warning box: "Please note that changing your email address will change your login information. In the future, you will use the new email address to login." Below this are three input fields: "New Email", "Confirm New Email", and "Password". A green "Update Email Address" button is positioned below the fields. The footer contains the copyright notice "© 2021 Yardi Systems, Inc. All Rights Reserved." and the date "10/04/2023 9/27/2023".

