



HOUSING AUTHORITY

OF THE COUNTY OF KERN

Creating brighter futures...one home, one family at a time

09/27/23

[Landlord Name]
[Landlord Address]
[Landlord Address]

RE: Housing Quality Inspection Notification Changes

Dear [Landlord Name],

Beginning January 2024, the Housing Authority will be taking steps to move to a paperless environment. We will begin communicating to our owners exclusively through the Rent Café Landlord Portal and via emails. This means that you will now only get inspection notifications through the portal and through your email accounts. We will no longer be mailing out inspection notifications and results to you mailing address.

To ensure that you are prepared for this change, you will need to register for an account in our Rent Café Landlord Portal now and ensure that we have your current email address on file. For instructions on how to register for an account follow these steps:

1. Visit our website at www.kernha.org
2. In the banner at the top of the page click on “Landlords”
3. From the dropdown menu select “Landlord Portal”
4. This page will have a Rent Café Landlord Portal user guide along with answers to frequently asked questions

If you need additional assistance, please email portal.info@kernha.org or call 661-631-8500 ext 1401

Sincerely,

Heather Kimmel
Assistant Executive Director

